



6/17/04

4' GP-2857-
PATENTS
108041-0012

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

RECEIVED

JUN 25 2004

TECH CENTER 2800

In Re The Application of:)
 Francesco Natalini et al.)
Serial No.: 09/761,950)
Filed: January 17, 2001)
For: SYSTEM FOR MONITORING)
 AND SERVICING APPLI-)
 ANCES)

Examiner: J. West

Art Unit: 2857

Cesari and McKenna, LLP
88 Black Falcon Avenue
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June 16, 2004

"Express Mail" Mailing-Label Number: EV335590133US

Commissioner for Patents
P.O. Box 1450
Alexandria, VA 22313-1450

Sir:

AMENDMENT

In response to the Office action dated December 18, 2003, please enter the following amendments: